

DEBORAH TURNER

Assistant Professor, Information Science, College of Computing & Informatics
College of Computing & Informatics, Drexel University

Office: 411 Rush Building / Main Campus / Drexel University

Mail: 3141 Chestnut Street / Philadelphia, Pennsylvania, 19104

Phone: (215) 895-0493 telephone

Online: turned@drexel.edu / www.cci.drexel.edu/faculty/dturner/

EDUCATION

Ph.D. Information School, University of Washington

Areas of specialization: *Human Information Behavior, Document studies*

M.I.L.S. School of Information and Library Science, University of Michigan

A.B. University of California, Berkeley

Major: English, Native American Studies emphasis

FELLOWSHIPS AND SCHOLARSHIPS

- Title: Fulbright Fellow, University of Tampere, Finland
Sponsor: The J. William Fulbright Foreign Scholarship Board, Bureau of Educational and Cultural Affairs, United States Department of State
Awardee: **Deborah Turner**
Performance period: 2008-2009
- Title: Presidential Graduate Fellow
Sponsor: Graduate Opportunities and Minority Achievement Program, The Graduate School, University of Washington
Awardee: **Deborah Turner**
Performance period: 2007-2008
- Title: Top Scholar Award
Sponsor: The Graduate School, University of Washington
Awardee: **Deborah Turner**
Performance period: 2004-2005
- Title: Presidential Graduate Fellow
Sponsor: Graduate Opportunities and Minority Achievement Program, The Graduate School, University of Washington
Awardee: **Deborah Turner**
Performance period: 2004-2005
- Title: Project Athena Scholar
Sponsor: Institute of Museum and Library Services (IMLS), University of Washington
Principle Investigator: Harry Bruce
Awardee: **Deborah Turner**
Performance period: 2004-2007

- Title: Merit Scholarship
Sponsor: School of Information and Library Science, University of Michigan
Awardee: **Deborah Turner**
Performance period: 1992-1993

AWARDS

- Highly Commended Award, Emerald/EFMD (European Foundation for Management Development) Outstanding Doctoral Research Awards 2009, Information Science category for: Turner, D. (2009). *Conceptualizing Oral Documents* (unpublished dissertation). University of Washington.
- Highly Commended, Outstanding Paper Award, Emerald Literati Network Awards for Excellence 2011 for: Turner, D. (2010). Orally-based information. *Journal of Documentation*, 66, 3.

PROFESSIONAL APPOINTMENTS

- 2010-pres. Assistant Professor, Department of Information Science, College of Computing and Informatics (CCI), Drexel University, Philadelphia, PA
- 2007-2008 Doctoral Research Assistant, Information School, University of Washington, Seattle, WA
- 2007-2008 Doctoral Research Assistant, Washington Doctoral Initiative, funded by the Institute of Museum and Library Services (IMLS), Principle Investigator: Allyson Carlyle, University of Washington, Seattle, WA
- 2006-2007 Doctoral Research Assistant, Small High School Libraries Project, funded by the Institute of Museum and Library Services (IMLS), Co-Principle Investigators: Michael Eisenberg and Matthew Saxton, University of Washington, Seattle, WA
- 1998-2004 Senior Management—Head of Access Services, University of California, Santa Cruz, CA. Reported to the University Librarian. Directed five library units—managed staff (1 librarian, 21 library assistants, and ~65 students), space, equipment, and technology. Coordinated with the branch library head.
- 1997 Senior Management—Head of Reference, Interim, University of California, Santa Cruz, CA
- 1994-1995 Acting Bibliographic Instruction Coordinator, University of California, Santa Cruz, CA
- 1994-1998 Multicultural Outreach Coordinator/Reference Librarian, UC, Santa Cruz, CA
- 1993-1994 Head Librarian—Cousins, Residence Hall Library Program, University of Michigan, Ann Arbor, MI
- 1992-1993 Manuscript Assistant, Clements Library, University of Michigan, Ann Arbor, MI

LEADERSHIP TRAINING

- Participant in the Senior Fellows Program at the Graduate School of Education & Information Studies (3-week residency), University of California, Los Angeles, August 2003
- Participant in the Leadership and Career Development Program at the Association of Research Libraries (ARL), 2001-2002

- Participant in the Training the Trainer program at the Conflict Mediator Program, *Conflict Resolution Center*, Santa Cruz, California, 1996-2001
- Participant in the Transition into Management program at the *California State Libraries*, Sacramento, California, 1995-1996

EXTERNAL FUNDING, GRANTS

Title: CAREER: The Oral Present, Urban Library Services, and the Underserved
(grant# RE-07-14-0051)

Sponsor: The Institute of Museum and Library Services

Principle Investigator: **Deborah Turner**

Performance period: June 2014–May 2017

Amount of award: \$294,536 awarded

Project web site: <http://cci.drexel.edu/faculty/dturner/OralPresent/index.html>

Title: Maternal & Child Healthcare Education and Support – Vocational Training Team, Uganda
(#GG1410507)

Sponsor: Rotary Foundation Global Grant Record

Project Team: Ron Smith, Owen Montgomery, Shannon Marquez, Gregory Allenye, **Deborah Turner**, Michelle Rogers

Performance period: January 2014–June 2016

Amount of award: \$81,000 (year 1); \$121,000 (year 2); \$121,000 (year 3)

Title: Librarians for America’s Neighborhoods

Sponsor: Urban Libraries Council (ULC), Institute of Museum and Library Studies

Co-Principle Investigators: **Deborah Turner** and Karen Fisher

Performance period: Summer 2005

Amount of award: \$10,000

INTERNAL FUNDING

Title: Center for the Study of Libraries, Information, & Society Inaugural and pre-tenure mentoring

Sponsor: Career Development Award, Drexel University

Awardee: **Deborah Turner**

Performance period: July 2014–June 2015

Amount of award: \$5,992

OTHER FUNDED AWARDS

Title: International Issues for Information Professionals, Curriculum Development

Sponsor: The Louis Roth Endowment (Project Support), Fulbright Center, Finland

Awardee and project lead: **Deborah Turner**

Performance period: Winter 2009 - Spring 2010

Amount of award: 10,000 Euros

Title: Dissertation Research Funding Award

Sponsor: Information School, University of Washington

Awardee: **Deborah Turner**

Performance period: 2008-2009

PUBLICATIONS

Doctoral students mentored by Turner are underlined.

Refereed Articles

- Gorichanaz, T., & Turner, D. (in press). All the community's a stage: The Public Library's Part in Community Information Provision. *Library Quarterly*. (15 pages)
- Turner, D., & Gorichanaz, T. (forthcoming, 2016). Old Skills New Practices Mean Radical Change for Library Education. *Journal of Education for Library and Information Science (JELIS)*, 57(3). (11 pages)
- Turner, D. (2014). Sustainability and Library Management Education. *The Journal of Sustainability Education*, 7. Available at: http://www.jsedimensions.org/wordpress/content/sustainability-and-library-management-education_2014_12/ (10 pages)
- Turner, D. (2012). Oral documents in concept and in situ, part I: Grounding an exploration of orality and information behavior. *Journal of Documentation*, 68(6), 852-863. Available at: <http://dx.doi.org/10.1108/00220411211277073> (11 pages)
- Turner, D. (2012). Oral documents in concept and in situ, part II: Managerial decrees. *Journal of Documentation*, 68(6), 864-881. Available at: <http://dx.doi.org/10.1108/00220411211277082> (11 pages)
- Turner, D. (2010). Orally-based information. *Journal of Documentation*, 66(3), 370-383. Available at: <http://dx.doi.org/10.1108/00220411011038458> (13 pages)
Reprinted in the following volume:
Turner, D. (2012). Orally-based information. In *The Return of Documentation (virtual collection)? Journal of Documentation*. Available at: http://sci.scientific-direct.net/view_online.asp?1053294&a78699f88ee68665&18 (13 pages)
- Lynch, B., Murray-Rust, C., Parker, S., Turner, D., Walker, D., Wilkinson, F., & Zimmerman, J. (2007). Attitudes of presidents and provosts on the university library. *College and Research Libraries*, 68(3), 213-227. Available at: <http://crl.acrl.org/content/68/3/213.short> (14 pages)
- Turner, D., & Scott, K. (2004). Interlibrary-loaning special collections: A test run for the University of California. *Journal of Access Services*, 2(2), 23-38. Available at: http://www.tandfonline.com/doi/abs/10.1300/J204v02n02_02 (15 pages)
- Turner, D. (2004). Tennis Anyone: A Case Study of Inaccurate Patron Referrals. *Journal of Access Services*, 2(1), 23-32. Available at: http://www.tandfonline.com/doi/abs/10.1300/J204v02n01_04#.VdJVpPIVhBc (9 pages)

Refereed Conference Papers

- Rogers, Michelle, Marquez, Shannon, & Turner, D. (2016). Information Technology Systems to Support Healthcare Infrastructure and Training in Uganda. Strategic Alliances for the Internationalization of Higher Education (Cuba TIES). Cienfuegos, Cuba, October 24-28.
- Turner, D. (2016). A methodological approach to diversity: How can a discipline model institutional diversity? Conceptions in Library and Information Science (CoLIS), Uppsala, Sweden June 27-29, 2016.

- Turner, D. (2016). Proceedings from the Annual Meeting of the Document Academy, Sydney, Australia, June 2015. Available at <http://ideaexchange.uakron.edu/docam/vol2/iss1/17>
- Turner, D., & Allen, W. (2013). Documents, dialogue and the emergence of tertiary orality. In *Proceedings of the Eighth International Conference on Conceptions of Library and Information Science*, Copenhagen, Denmark, August 19-22, 2013. Available at: <http://InformationR.net/ir/18-3/colis/paperC44.html> (6,239 words)
- Turner, D., & Allen, W. (2011). Materiality and Oral Documents. *Proceedings of the 2011 iConference*, in Seattle, Washington, February 8-11, 56-62. New York: ACM. <http://dx.doi.org/10.1145/1940761.1940769> (8 pages)
- Turner, D., & Allen, W. (2010). Investigating Oral Information. In *Proceedings of the Seventh International Conference on Conceptions of Library and Information Science*, in London, June 21-24. Available online at: <http://www.informationr.net/ir/15-3/colis7/colis703.html> (7,777 words)
- Turner, D. (2010). Can a document be oral? *Proceedings of HICSS, 43rd Hawaii International Conference on System Sciences, 1-8*. Available at: <http://doi.ieeecomputersociety.org/10.1109/HICSS.2010.91> (5,788 words)
- Turner, D. (2007). Conceptualizing oral documents. In *Proceedings of the Sixth International Conference on Conceptions of Library and Information Science— "Featuring the Future."* Boras, Sweden, August 13–16. Available online at: <http://www.informationr.net/ir/12-4/colis/colis32.html> (4,560 words)
- Lynch, B., Murray-Rust, C., Parker, S., Turner, D., Walker, D., Wilkinson, F., & Zimmerman, J. (2005). The centrality of the library: Views of presidents and provosts. Association of College and Research Libraries (ACRL) conference, Minneapolis, Minnesota, April 7-10, 2005.

Peer reviewed abstracts, presentations and posters

- Irvin, V., & Turner, D. (2016). Facilitating inclusive community engagement: The role of orality in extending quality reference services (peer reviewed poster). National Diversity in Libraries Conference (NDLC '16). University of California, Los Angeles, California. August 10-13.
- Turner, D. (2016). Old Skills, New Practices Mean Radical Change for Library Education. Association for Library and Information Science Education (ALISE) Conference. Boston, Massachusetts, January 5-8.
- Turner, D. (2015). Reconsidering library collections: Community services as documents. 12th Meeting of the Document Academy. Sydney, Australia. July 20-22.
- Turner, D., & Rogers, M. (2014). Documents and Diagnosis: A Ugandan Case Study. 11th Annual Meeting of the Document Academy. Kent, Ohio. August 4-6.
- Turner, D. (2013). Technology-mediated oral documents in social media. 10th Document Academy Meeting. Tromsø, Norway. June 19-22.
- Turner, D. (2012). Sustainability and the LIS management curriculum. Association for Library and Information Science Education (ALISE) conference. Dallas, Texas. January 17-20.

- Turner, D. (2011). Oral documents, building on an auditory experience. 8th Document Academy Meeting. Växjö, Sweden. October 1-2.
- Turner, D. (2010). Historicity and Documents. 7th Document Academy Meeting, Denton, Texas. March 19-21.
- Turner, D. (2009). Information behavior in contemporary times: An investigation of American and Finnish professionals (peer reviewed poster). American Society for Information Science and Technology (ASIS&T) in Vancouver, British Columbia, Canada. November 6-11. Available at: <http://doi.ieeecomputersociety.org/10.1109/HICSS.2010.91>
- Turner, D. (2007). Conceptualizing oral documents (peer reviewed poster). Association of Library and Information Science Educators (ALISE) conference, Seattle, Washington. January 15-18.
- Turner, D. (2003). Evolving roles for staff in libraries. *California Library Association* (CLA) conference, Ontario, California. November 15-17.

Other, peer reviewed panels

- Turner, D., Bowker, G., Heidorn, B. & Rosenbaum, H. (2016). Information aspects of cultural and political divisions: CS/IS iSchools and Bishop's *Big Sort* (peer reviewed Session for Interaction and Engagement). iConference, Philadelphia, Pennsylvania, March 2016.
- Agosto, D. E., Zhang, B. J., Unsworth, K., B., J., Turner, D. (2015). Cultural Diversity in LIS Research: National and International Communities as Context (peer reviewed panel). the Association for Information Science and Technology (ASIS&T) in St. Louis, Missouri, November 6-11, 2015.
- Feinberg, M., Nathan, L., Turner, D., & Unsworth, K. (2008). Beyond the qualitative/quantitative split: Alternate forms of research in the information space (peer reviewed panel). iConference, Los Angeles, California, February 28-March 1, 2008. Available at: <https://www.ideals.illinois.edu/handle/2142/15187> (456 words)
- Peterson, L, Turner, D., & Winston, M. (2008). The complexity of integrating learning, research, and practice: An analysis of the service learning model (peer reviewed panel). Association of Library and Information Science Educators (ALISE) conference, Philadelphia, Pennsylvania, January 8-11, 2008.
- Meyers, E., Turner, D., Saxton, M., & Bruce, L. (2008). Enriching the conversation: Employing communities of practice in teacher-librarian (peer reviewed panel). Association of Library and Information Science Educators (ALISE) conference, Philadelphia, Pennsylvania, January 8-11, 2008.
- Feinberg, M., Holland, K., & Turner, D. (2006). Talks like a doc, walks like a doc (peer reviewed panel). Document Academy Annual Meeting, Berkeley, California, October 13-15, 2006.
- Turner, D. (2003). Evolving Roles for [professional and support] Staff in Libraries. 105th Annual California Library Association Conference, Ontario, California, November 15-17.

- Turner, D. (1996). Reaching Underrepresented Population. American Librarian Association (ALA) Conference, New York. June 1996.

Book chapter

Turner, D., & Tim Gorichanaz, T. (forthcoming). Designing library services for the urban poor (book chapter). Gorham, U., & Bertot, J. (eds.), *Public Libraries as Social Innovation Hubs, Advances in Librarianship* (series). Bingley, United Kingdom: Emerald. (19 pages)

Published Note or Abstract

Turner, D., & Gorichanaz, T. (in press). Unsorting ourselves: A critic role for LIS education (short communication). *Journal of Education for Library and Information Science (JELIS)*.

Peer reviewed workshop paper

Turner, D. (2008). Conceptualizing oral documents. Paper presented at the New Trends in Information Behavior workshop, Nordic Research School in Library and Information Science, Royal School of Library and Information Science, Copenhagen, Denmark, November 26-28, 2008.

Invited Conference Presentations

- Turner, D. (2013). Leading Academic Libraries to Excellence: Educational Contributions (invited paper). Spring Program, Association of College and Research Libraries (ACRL) / Delaware Valley Chapter, April 19, 2013.
- Turner, D. (2012). Assessment and Library Leaders (Invited paper). Living the Future conference, University of Arizona, Tucson, April 23-24.
- Turner, D. (2008). What if? Talking documents. Invited presentation at the Forum on Education (invited talk), American Library Association (ALA) conference, Philadelphia, Pennsylvania, January, 2008.
- Turner, D., & Milam, D. (2006). Finding the power of practice: Lessons learned from a national diversity recruitment initiative (invited paper). *Living the Future 6*, April 6-8, 2006, Tucson, Arizona.
- Turner, D. (2005). Deciding to become an LIS faculty (invited panel). Association of Research Libraries (ARL) Initiative to Recruit a Diverse Workforce Leadership Symposium. American Library Association (ALA) conference, Boston, Massachusetts, January 15-17.
- Turner, D. (2000). Bringing Your Whole Self to Work (keynote). University of California, Santa Cruz, Women at Work Retreat, San Juan Baptista, California, May 1998.

Invited Lectures and Other Presentations

- Invited lecture. (Spring 2016). Local Information Seeking course, Amelia Gibson (faculty instructor), Masters of Library and Information Science Program, University of North Carolina, Chapel Hill.
- Turner, D. (2016). Meeting the information needs of the urban poor (guest lecture). Local Information Seeking: Information Exchange/Seeking in Local/Place-Based Communities

(Masters level course, INFO 690). University of North Carolina, Chapel Hill, North Carolina, March 3, 2016.

- Turner, D. (2016). Models for serving the underserved (invited talk). School of Information Studies, Syracuse University, January 29, 2016.
- Marquez, S. P. (PhD), Vibert, Y. M. (MPH), Rogers, M. L. (PhD), Turner, D. (PhD), Coleman, L., Alleyne, G. (MD), Montgomery (MD). (2015). Supporting Health Information Infrastructures to Improve Maternal-Child Health Outcomes in Ugandan Health Centers (poster). Drexel in Africa/Global Philly, Drexel University, October 23.
- Turner, D. (2015). Serious Learning at Camp: Another Information World. School of Information and Library Science, University of North Carolina, Chapel Hill, July 10, 2015.
- Turner, D. (2015). Can't you just tell me what to type? Urban Libraries Respond. The Center for Research and Development of Digital Libraries (CRADLE), School of Information & Library Science, University of North Carolina, Chapel Hill, March 27.
- Guest speaker, Qualitative Research Methods, PhD in Information course (INFO 816), College of Information Science and Technology, Drexel University, Fall 2014.
- Guest speaker, Qualitative Research Methods, PhD in Information (INFO 816), College of Information Science and Technology, Drexel University, Fall 2012.
- Turner, D. (2011). Orality and Context. Division of ALM and Book History, Department of Arts and Cultural Sciences, Lund University, Sweden, September 30.
- Turner, D. (2011). Oral documents in concept and in situ. Research seminar, Division of ALM and Book History, Department of Arts and Cultural Sciences, Lund University, Sweden, September 29.
- Turner, D. (2009). Information behavior and system design. Systems Design (Masters course), University of Tampere, Finland, April 2009.
- Turner, D. (2009). Oral documents: The concept. Masters of Information & Library Science program, Department of Information Studies and Interactive Media, University of Tampere, Finland, April 2009.
- Turner, D. (2009). The concept of an oral document. Department of Information Studies, University of Oulu, Finland, March 2009.
- Turner, D. (2009). Oral documents and libraries: Pragmatic implications. Information Production and Collections course of the Masters of Information & Library Science program, University of Oulu, Finland, March 2009.
- Turner, D. (2009). Human Subjects Practices and Institutional Review Boards in the United States. Finnish Social Science Data Archive, University of Tampere, Finland, February 2009
- Turner, D. (2009). U.S. mediation and Finnish *sovittelija*. Communication and Culture in Relationships course (upper division undergraduate and Masters degree students), University of Helsinki, Finland, February 2009
- Turner, D. (2009). International conferences in information science. Masters degree program, Information & Library Science at the University of Tampere, Finland, February 2009

- Turner, D. (2009). The big deal about small talk (face-to-face and streamed simultaneously). U.S. Embassy, Helsinki and simulcast to the North American Studies Program, University of Oulu, Finland, February 2009.
- Turner, D. (2009). Contrasting American and Finnish conversational customs. North American Studies program, University of Tampere, Finland, January, 2009.
- Turner, D. (2008). American Voices Seminar. Fulbright Center (Helsinki) at the North American Studies Program, University of Turku, Finland, October, 2008.
- Turner, D. (2008). Oral information interactions. Department of Information Studies, Åbö Akademe, Turku, Finland, November 2008.
- Turner, D. (2007). Speaking seriously: Deciphering texts as documented in orality. Graduate Diversity Seminar Research Series, Graduate Opportunities & Minority Achievement Program, University of Washington, Seattle, Washington, April 2007.
- Turner, D. (2005). Managing Your LIS Career. Masters of Science in Library and Information Science courses at the Catholic University of America, November, 2005.
- Turner, D. (2005). Ethics of Classroom Diversity. Information School, University of Washington, April 2005.
- Turner, D. (2005). The Centrality of the Library: views of Presidents and Provosts. Information School, University of Washington, April 2005
- Turner, D. (2005). Living the LIS Future Now. Information School, University of Washington, April 2005.
- Turner, D. (2001). Cuban libraries. University of San Francisco Speaker Series, San Francisco, California, May 2001.
- Turner, D. (2001). Focus on Cuba. Santa Cruz Public Library Community Lecture, Santa Cruz, California, January 2001.
- Turner, D. (2000). Management strategies for the first year. Transition into Management Program, California State Library, Sacramento, California, May 2000.

Invited Panels

- Turner, D. (2013). Junior Faculty Panel (panelist). Journal Club, College of Information Science and Technology, Drexel University, Philadelphia, PA. February 20.
- Lynch, B, Strong, G., Turner, D., & De Lond, K. (2012). Future of the profession— Skills, education, and structure of the profession. Living the Future 8 Conference. University of Arizona, Tucson, April 23-24.
- Turner, D., et al. (2011). Internal (faculty) speakers last name from M – Z. Research and Teaching Talk Series, College of Information Science and Technology, Drexel University, March 31.
- Turner, D., Collins, C., & Carbo, T. (2010). International issues and the iSchool curriculum? Panel organizer, moderator, and presenter for the Research & Teaching Talk series, College of Information Science and Technology, Drexel University, November 9.
- Turner, D., et al. (2010). Leaders Wanted. Panel to recruit diverse LIS doctoral students, American Library Association (ALA) Conference, June 2010.

Research Posters (Non-Refereed)

- Marquez, S. P. (PhD), Vibert, Y. M. (MPH), Rogers, M. L. (PhD), Turner, D. (PhD), Coleman, L., Alleyne, G. (MD), Montgomery (MD). (2015). Supporting Health Information Infrastructures to Improve Maternal-Child Health Outcomes in Ugandan Health Centers (poster). Drexel in Africa/Global Philly, Drexel University, October 23.
- Turner, D. (2006). Information Behavior and Career Succession. Research Fair, Information School, University of Washington, November 2006.
- Turner, D. (2002). Reference Interview and Conflict Mediation Skills: A Comparison. Living the Future 4 Conference, University of Arizona, Tucson. April 24-27.
- Turner, D. (2002). A Different Frame for Reference: Using Reference Skills for Conflict Resolution. Third National Conference on Diversity in Academic Libraries, Iowa City, Iowa, April 4-6.

Technical reports

- Eisenberg, M., Saxton, M., Nelson, B., Meyers, E., Nathan, L., & Turner, D. (2007). Library and information services in small high schools: New schools require new models. Available at <http://smallschools.ischool.washington.edu/documents/20061031report.pdf>. Report for IMLS award number LG-02-04-0012-04.
- Turner, D., & Fisher, K. (2005). Librarians for America's Neighborhoods program. Report for the Urban Libraries Council's Institute of Museum and Library Services Librarians for the 21st Century grant.
- Turner, D. (1995, September). "Find subject affirmative action:" UC Santa Cruz Library reacts to policy changes. *California Academic and Research Libraries Newsletter*, 18, 3, 13.

Dissertation

Turner, D. (2009). *Conceptualizing Oral Documents* (unpublished thesis). University of Washington, Seattle.

Reprinted as follows:

Turner, D. (2010). Oral Documents (unpublished dissertation; reprint). University of Washington. In *Noteworthy Dissertations*. Taos Institute. Available via: www.taosinstitute.net/

Book

Machlis, P. (ed.) with the assistance of D. Turner. (1992). *Union Catalog of Letters to Clemens*. Berkeley, California: University of California Press.

Book Chapter

Gorichanaz, T. & Turner, D. (in press). From Hub to Informal Partner: Changes in Community Information Provision by Public Libraries. In J. C. Bertot, & U. Gorham (Eds), *Public Libraries as Social Innovation Hubs: How Libraries Transform Communities* (series title), Advances in Librarianship.

Book Reviews

- Turner, D. (2001). *Making Weight: Men's Conflicts with Food, Weight, Shape, and Appearance* (book review). In *Journal of Hospital Librarianship* 1, 97. (1 page)
- Turner, D. (1997). *Woman between Two Worlds: Portrait of an Ethiopian Leader* (book review). In *Women in Libraries: American Library Association Feminist Task Force Newsletter*. (1 page)
- Turner, D. (1996). *Across Boundaries: the Journal of a South African Woman Leader* (book review). In *Women in Libraries: American Library Association Feminist Task Force Newsletter*. (1 page)

Encyclopedia entries

- Turner, D. (1998). Cheryl Clarke. In T. Pendergast, & S. Pendergast (eds.), *Gay and Lesbian Literature* (volume 2). Detroit: Saint James Press.
- Turner, D. (1998). Countee Cullen. In T. Pendergast, & S. Pendergast (eds.), *Gay and Lesbian Literature* (volume 2). Detroit: Saint James Press.
- Turner, D. (1994). Various entries. In T. P. Slavens (ed.), *Sources of Information for Historical Research*. New York: Neal-Schuman.

Works under review or in progress

- Turner, D. (under review). A methodological approach to diversity: Strategies to discover how a discipline can model institutional diversity? *International Journal of Information, Diversity, and Inclusion*.
- Turner, D., Townes, Adam, Willever–Farr, Heather, and Gorichanaz, Tim. (under review). Orality, technology and library services for the underserved. *Journal of the Association for Information Science and Technology (JASIST)*.

TEACHING

- Masters of Science in Library and Information Science, *Drexel University*
 - Managing Information Organizations (INFO 640), 2010-
 - Academic Library Service (INFO 651), 2012-
 - Social Context of Information Services, (INFO 520), 2014-
 - Information Access and Resources (INFO 522), 2014-
 - International Issues for Information Professionals (INFO 780), 2011
- Masters of Information & Library Science Program, *University of Washington*
 - Management for Information Organizations (LIS 580), 2006

Teaching Practicums Advising

University of Washington

- Management for Information Organizations (LIS 580), Masters of Information and Library Science Program, Spring 2005
- Intellectual Foundations of Informatics (INFO 200), Bachelors of Science in Informatics, 2007

Continuing Education Teaching

- Association of Research Libraries (ARL), Washington, D.C., 2002-2005
 - Research Library Leadership Fellows (RLLF), Strategic Issues Institute II: Complexity, Community, and Collaboration, ARL, Seattle, Washington, July 30-August 4, 2005; co-taught with other ARL Adjunct Faculty.
 - Conflict Management Lyceum (online course), ARL, 2002-2004; designed and taught to librarians nationally and internationally.
 - *Library Management Skills Institute I* (workshop), ARL, 2002-2005. Facilitated in-person and online trainings for librarians and other library staff members nationally and internationally. Designed and offered online conflict management workshop for librarians.
- Conflict Resolution Center, Santa Cruz, California, 1996-2001
 - Coach, Mediator Skills Training (30-hour program). Coached and guided trainees in basic mediation skills.

Advising

PhD Dissertation Committees -- Graduated

Adam Townes, PhD in Information Studies, Drexel University, 2015

Dissertation: A Model of Urban Public Library Service for Underserved Groups: Information Literacy Triage

Doctoral Advising -- Chair

Timothy Gorichanaz, Doctoral candidate, Information Science, Drexel University, 2015–2018, anticipated

- Alternate, Fulbright U.S. Student Program, 2015
- Awardee, Innovation Award, Information Needs Seeking and Use Special Interest Group (SIG USE), Association for Information Science and Technology, 2016

Pre-Doctoral Advising -- Chair

Radhakrishnan Subramaniam, Information Science, Drexel University, 2011-2012

Research Assistants funded

- Timothy Gorichanaz, Information Science, Drexel University, 2014-2017
- Heather Willever-Farr, Information Science, Drexel University, Summer 2014
- Ling Jiang, Information Science, Drexel University, Summer 2014
- Warren Allen, Information Science, Drexel University, 2010-2012

Student Projects Supervised/Assisted

Drexel University

- Tim Gorichanaz, PhD in Information Studies, Independent Study, Spring 2016
 - Project: **Documentation in a Historical Garden Restoration**; This project resulted in the student receiving an international award (see “Doctoral Advising—Chair” above).
- Adam Townes, PhD in Information Studies, Independent Study, Winter 2011
 - Project: Comparing information poverty in the U.S. and abroad
- Warren Allen, PhD in Information Science, Independent Study, Winter 2011
 - Project: Social networks in the leadership of information organizations

Assisted with student interview projects, IS Career Path Exploration Assignment (UNIV 101), Bachelors in Informatics, College of Computing Informatics, Drexel University

- Dana Jones, October 17, 2016
- Aurora Lane, December 11, 2015
- Capri Rome, November 18, 2015
- Thai Chu, November 11, 2015
- Deborah Katsarska, October 23, 2015
- Nishtha H. Dalal, December 4, 2012
- Keric Edwards, October 21, 2011

SERVICE

Journal review

- *Journal of Association for Information Science and Technology*, 2014
- *Journal of Documentation*, 2014
- *The Open Information Science Journal*, 2010

Conference organization and review

Conference Committee

- Lead organizer and member of the Program Committee for the 2017 Document Academy Meeting in Philadelphia, Pennsylvania, 2015-2016.
- Organizer, A time for talk (mini-conference) at the University of Tampere, Finland, 2009. Envisioned, designed, secured funding for, and convened an interdisciplinary gathering of Finnish scholars who research dialog, orality, and talk.

Program Committee/Review

Meta-reviewer, Member of the Program Committee for the iConference 2016, Partnership with Society, Philadelphia, Pennsylvania, 2015-present.

Conference Reviewer

- Conceptions of Library and Information Science (CoLIS) 9, 2016
- Document Academy Meeting, 2016
- Association for Information Science and Technology (ASIS&T), 2011, 2012, 2014, 2015
- Minitracks on Socio-Materiality of Information—Documents and Work and on Materiality of Information, Documents and Work, Hawaii International Conference on System Sciences (HICSS), 2012 and 2014, respectively
- iConference, 2008, 2009, 2012, 2014

Grant Proposal Review

- Full proposal reviewer, Laura Bush 21st Century Awards, Institute of Museum and Library Services (IMLS), 2016
- Preliminary proposal reviewer, Laura Bush 21st Century Awards, Institute of Museum and Library Services (IMLS), 2015
- Technical field reviewer, Laura Bush 21st Century Awards, Institute of Museum and Library Services (IMLS), 2010, 2011, 2012, 2013

Service to the College of Computing & Informatics at Drexel University

Committee Service

- Member, Strategic College Planning Committee, 2015-2016
- Member, College Budget Committee, 2015-2016
- Member, Program Accreditation Committee, 2011-2016
- Member, Steering Committee, 2013-present. Center for the Study of Library and Information Science (CSLIS). Funded and convened Inaugural Lecture and related events.
<https://www.youtube.com/watch?v=DUMrWX1dJr8&feature=youtu.be>
- Convener, IMLS Early Career Development Award application Mentoring Session, 2016
- Volunteer interviewee, frosh assignment for IS Career Path Exploration (UNIV 101, required), Bachelors in Informatics program, 2010-present
- Member, College Speaker Series Committee, 2013-2014. Coordinated the following:

- Clifford Lynch, Center for Networked Information, A Conversation with Clifford Lynch and Dean David Fenske, <https://www.youtube.com/watch?v=BjPxIkKHHLA>
- Eric D. Perakslis, Center for Biomedical Informatics & Countway Library of Medicine Harvard Medical School
- Member of the Research & Teaching Committee, College of Information Science & Technology, 2010-2011. Coordinated the following:
 - Eero Savolainen, outgoing Head of the Department Information Studies and Interactive Media at the U. of Tampere, Finland and Visiting Scholar at Rutgers University
 - Genevieve Dion's talk on Technology and Fashion, Program Director, Fashion Design; College Media, Arts, & Design, Drexel University
 - Carla Stoffle, Dean, University of Arizona Libraries

College Course Coordinator service

- Academic Library Services (INFO 651), Masters of Library and Information Science (MLIS), 2013-present
- Managing Information Organizations (INFO 640; alternate coordinator), MLIS, 2013-present
- Information Access and Resources (INFO 522; alternate coordinator), MLIS
- International Information Issues (INFO 780), MLIS, 2011-2012

Other College Service Contributions (selected)

- Co-host with the Center for Visual and Decision Informatics (CVDI), Finnish Funding Agency DIGILE Delegation, CCI, Drexel University, May 21, 2014
- Interviewer with the Hiring Committee at ALISE, CCI, Drexel University, January 2014
- Participant representing Drexel University's College of Information Science and Technology in the Philadelphia Mayor's "Emergency" City [School] Library Project, 2013-2014
- Presenter, Course introductory videos (2) for Managing Information Organizations (INFO 640) and Global Issues and the Information Profession (INFO 780), College of Information Science and Technology, August 2013
- Initiator/facilitator of a Library Research Study (informal) Group, 2011-2012
- Co-host, National Library of Uzbekistan visiting Drexel University, July 2012
- Additional service: participate in College recruitments, research and teaching talks, including hosting American Library Association (ALA) Accreditation Review Team members in my class (September 2010); introducing speaker William Jones' talk on Keeping Found Things Found from the University of Washington Information School (April 2010); attending memorial services; and, actively engaging with students and their families during various Commencement and social events/receptions; March 2010-present.

Service to Drexel University

Service on Drexel University Committees

- Member (appointed by the Provost and Senior Vice President for Academic Affairs), Task Force 4 on Innovation Nexus (focusing on research), Strategic Plan Implementation Task Force, 2014-present
- Member, University Conduct Board, Office of Student Conduct and Community Standards, 2016-2017
- Member (appointed by the President), Provost Search Committee, Drexel University, 2014-2015

- Member, Campus Fulbright Review Committee, Fellowships Office, Drexel University, 2011-present
- Participant, Office of Diversity and Equity Faculty Focus Group, Drexel University, 2014
- Member, Social Science Initiative, Drexel University, 2013-2014
- Member (elected), Nomination Committee, Faculty Senate, Drexel University 2012-2014

Other Service Contributions to Drexel University

- Speaker/Representative of the Faculty Senate, Commencement for the Bachelor's graduates from the College of Engineering; the School of Biomedical Engineering, Science, and Health Systems; and, the College of Computing & Informatics, June 13, 2015
- Organizer/facilitator, Campus Debrief: Drexel's Presence in Africa, Drexel University, April 22, 2014. Available at: <https://www.youtube.com/watch?v=b7DU7INeRaY&feature=youtu.be>
- Faculty participant, Lunch with National Merit Scholarship finalists (undergraduates), Drexel Fellowships Office, Pennoni Honors College, Drexel University, April 8, 2013
- Participant, Drexel Home Ownership Vendor Fair (twice yearly), Drexel University, 2012-present
- Attendee of various Drexel University events sponsored by the President's Office, the Provost, Center for Academic Excellence, the Libraries, and various campus departments including the Presidential Inauguration (1/2011), periodic Provost Social Hour and Libraries Faculty Salon events; and, New Faculty Orientation, 2010-present
- Coordinator of a Tour of the interdisciplinary Cognitive Neuroengineering and Quantitative Experimental Research (CONQUER) Collaborative [sic; brain research] lab. Invited iSchool faculty, July 8, 2010

Service to the University of Washington

- Member. Action Team (Strategic Planning), Information School, University of Washington, 2007-2008
- Doctoral Student Representative to Information School Faculty Meetings, Doctoral Student Association, Information School, University of Washington, 2006-2007
- Student Representative. Graduate Diversity Recruitment Program, Graduate Opportunities & Minority Achievement Program, Graduate School, University of Washington, 2005-2008

Service to the University of California

Service to the University of California System (including the California Digital Library)

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|-----------|---|
| 2002-2004 | Chair (appointed), Position Paper Task Force, Librarians Association of the University of California (LAUC [shared governance]) Executive Board |
| 2001-2004 | Member (appointed), LAUC Executive Board |
| 1998-2005 | Chair (elected), LAUC Santa Cruz Division |
| 1998-2004 | Resource Sharing Committee. Helped implement document delivery and interlibrary lending automated system for archival materials |
| 1998-2004 | various system-wide committees focusing on library services |
| 1997 | Ad Hoc Hiring Committee member for a reference librarian recruitment |
| 1996 | Ad Hoc Hiring Committee member for the librarian unit head/manager recruitment |

Service to the University of California, Santa Cruz University Libraries

- 1998-2004 UCSC Library Representative, Administrative Council, Monterey Bay Area Cooperative Library System (MoBAC). Assisted in governing—setting policy for and direction of—a multi-type library consortium
- 1999-2000 Member, MoBAC Budget committee
- 2002-2004 Chair, Billing Advisory Work Group. Assisted in responding to an audit.
- 1998-2004 Chair, Electronic Reserves Work Group
- 2000-2002 Co-chair, Electronic Information Resources and Services Team
- 1999-2002 Member, Electronic Information Resources and Services Team
- 1999-2000 Chair, Lending Code Committee
- 1994-1995 Member, Innopac (OPAC catalog) Implementation Work Group

Service to the University of California, Santa Cruz

- 2003-2004 University Librarian Hiring Committee (appointed by the Provost and Executive Vice Chancellor)
- 1999-2004 Space Planning Task Force (in preparation for Fall 2004 ground breaking). Collaborated in complex planning and design of 81,600 assignable square foot (asf) expansion and earthquake renovation of the original 114,000 asf building
- 1998-2001 Chancellor's Americans with Disabilities Act Advisory Committee
- 1994-1997 Board member, Women's Center. Served on Director and on Programming Director hiring committees

Service to the Profession (Academic)

- Member, Publications Committee, Association for Information Science and Technology (ASIS&T), 2016-2017
 - Annual Review of Information Science & Technology (*ARIST*) Revival Task Force
 - International Impact Task Force
- Participant. (2016). Community Catalysts Town Hall (invitation only). Institute of Museum and Library Services (IMLS), the Reinvestment Fund, the University of Pennsylvania's Social Impact of the Arts Project (SIAP), and the William Penn Foundation. Philadelphia, Pennsylvania, September 8-9.
- Liaison (appointed), Association of Library and Information Science Educators (ALISE) Liaison to the Association of College and Research Libraries, 2013-2015, 2016-2018
- Reviewer, External Reviewer pool, LIS, Office of Accreditation, American Library Association, 2013-present.
- Reviewer, External Reviewer pool, Association of School Librarians – Council for the Accreditation of Educator Preparation (AASL-CASP), Office of Accreditation, American Library Association, 2016-present.
- Chair, Selection Committee, Jesse H. Shera Award for Distinguished Published Research, Library Research Round Table, American Library Association, 2011-2012

Service to the Profession (Practitioner)

- Facilitator, Library Administration and Management (informal) discussion table, Birds of a Feather session, Association of Library and Information Science Educators (ALISE) conference, 2014

- Facilitator, Library Administration and Management (informal) discussion table, Birds of a Feather session, Association of Library and Information Science Educators (ALISE) conference, 2013
- Speaker, Leading Academic Libraries to Excellence: Educational Contributions. Association of College and Research Libraries (ACRL) / Delaware Valley Chapter Spring Program, April 19, 2013.
- Facilitator, Library Administration and Management (informal) discussion table, Birds of a Feather session, Association of Library and Information Science Educators (ALISE) conference, 2012
- Advisor, Study Skills, Key Concepts & Mastering series, Palgrave Macmillan publisher, 2011, 2012
- Participant, NSF/NIH Grant opportunities workshop (designed to encourage collaboration among researchers in the local Philadelphia area), Swarthmore College, 2012
- Facilitator, Library Administration and Management (informal) discussion table, Birds of a Feather session, Association of Library and Information Science Educators (ALISE) conference, 2011

Public Service

- Volunteer, Morton McMichael School Library, School District of Philadelphia, February 2012
- Volunteer, Morton McMichael School Library, School District of Philadelphia, August 2011
- Speaker, Library careers and American Winter Holiday Customs. Invited talk at the Ikaalisten Kaupunki [middle and high] School, in Ikaalinen, Finland, December 2008.
- Homework helper. Seattle Public Libraries. Seattle, Washington, 2004-2005
- Chair/Commissioner (appointed by County Board of Supervisors), Santa Cruz County Arts Commission, California; Chair (elected), 1998-1999
- Commissioner (appointed by County Board of Supervisors), Santa Cruz County Arts Commission, California; Chair (elected), 1998-1999, 1997-2004
- Mediator (volunteer), Conflict Resolution Center, Santa Cruz, California, 1997-2002
- Commissioner (appointed by the City Council), Santa Cruz Citizens' Police Review Board, California, 1998-1999
- Member, Ad Hoc Hiring Committee for the Santa Cruz Public Library System, 1999
- Member, Ad Hoc Hiring Committee for the Monterey Free (public) Library System, 1996

CONTINUING EDUCATION

- Faculty Community Based Learning Workshop, Dornsife Center for Neighborhood Partnerships, Drexel University, May-June 2016
- External reviewer training, Association of School Librarians – Council for the Accreditation of Educator Preparation (AASL-CASP), Office of Accreditation, American Library Association, 2016
- Various external reviewer trainings, Office of Accreditation, American Library Association, 2013-present.
Vice Provost for Academic Affairs' Tenure and Promotion Workshop, Drexel Center for Academic Excellence (DCAE), Drexel University, April 17, 2015

- The Quest for Critical Thinking (webinar), Inside Higher Ed, September 23, 2014
- Rosalyn Berne (University of Virginia), Anticipating the Future: Biotechnology and Science Fiction (workshop), Drexel University, April 21, 2014
- Classroom Assessment (workshop), Drexel Center for Academic Excellence (DCAE), Drexel University, December 4, 2013
- Shahar, Yuval, The Computer is the Patient's Best Friend: The Role of Medical Informatics in Alleviating some of the Challenges Facing 21st Century Medicine (talk), School of Public Health, Drexel University, November, 12, 2013
- The Library in the Digital Age: Communities, Collections, Opportunities (Inaugural Symposium), Temple University, October 18, 2013
- Symposium on Urban Informatics Exploring: Smarter Cities, Drexel University, June 11, 2013
- Crossing Disciplines in Teaching and Research (workshop), Drexel Center for Academic Excellence (DCAE), Drexel University, June 7, 2012
- Learning How to Package Your Material - Putting it All Together for the Tenure and Promotion Dossier (workshop), Drexel Center for Academic Excellence (DCAE), Drexel University, March 21, 2012
- To Grade or Not to Grade: Assessment in Your Classes (workshop), Drexel Center for Academic Excellence (DCAE), Drexel University, November 7, 2012
- What Do We Mean: The Management of Information Organizations vs. the Organizational Management of Information? (workshop), ASIS&T, October, 28 2012
- National Science Foundation & National Institute of Health Grants Workshop, Swarthmore College, May 14, 2012
- New Academic Initiatives: Research and Teaching Potentialities (workshop), Drexel Center for Academic Excellence (DCAE), Drexel University, January 12, 2012
- Best Practices in Budget Design (workshop), Drexel Center for Academic Excellence (DCAE), Drexel University, November 29, 2011
- Faculty Portfolio (workshop), Drexel Center for Academic Excellence (DCAE), Drexel University, October, 2011
- Monitoring Real-Time Learning Using Timely Assessment Techniques (workshop), Drexel Center for Academic Excellence (DCAE), Drexel University, March 2, 2011
- Grade Inflation, Due Process and a Professor's Right to Set Course Standards (workshop), Drexel Center for Academic Excellence (DCAE), Drexel University, May 19, 2010
- Sustainability Across the Curriculum Faculty Workshop, Drexel University, 2010-2011
- Webfolio Workshop, Information Resources & Technology, Drexel University, September 8, 2010
- New Faculty Orientation, Drexel Center for Academic Excellence (DCAE), Drexel University, September 7-8, 2010
- Librarian's Tour of Cuba. Global Exchange. Havana, Cuba. May 2000
- Group Facilitation Skills: Putting Participatory Skills into Practice (workshop), Community at Work, San Francisco, California 1998

MEMBERSHIPS IN SCHOLARLY AND PROFESSIONAL ORGANIZATIONS

American Library Association

Association of College and Research Libraries

The American Society for Information Science & Technology
Association for Library and Information Science Education